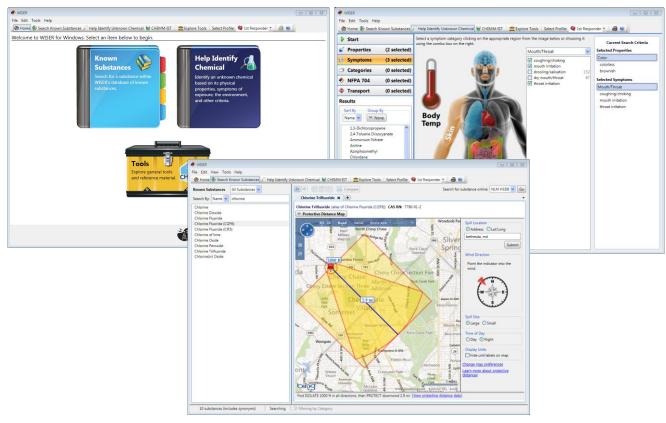
WISER User's Guide

Version 5.0



Wireless Information System for Emergency Responders



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National Library of Medicine

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1. Introduction

The Wireless Information System for Emergency Responders (WISER) is a system concept for providing First Responders at the scene of hazardous material incidents – chemical, biological, or radioactive – with integrated information, decision support, and communications. WISER provides critical chemical information quickly and conveniently on mobile devices, such as PDAs, Windows Desktop computers, tablet computers, field laptops, mobile phones, and mobile data terminals. It aids in the identification of unknown chemicals and, once the chemical is identified, provides guidance on immediate actions necessary to save lives and protect the environment. Substance information and identification properties come from the Hazardous Substances Data Bank (HSDB), developed and maintained by the National Library of Medicine.

WISER currently exists as a standalone application for the Microsoft Windows, iOS, and Android platforms; this document describes the Windows desktop version. WISER contains HSDB information and decision support logic for 400+ substances (future versions will provide access to more substances). The substances were chosen based on First Responder inputs, degree of chemical hazard, and historical frequency of incidents. The WISER application assists First Responders in rapidly determining the substance involved and gives the First Responder critical information regarding the substance, allowing them to take the necessary immediate actions to minimize the effects of the hazmat incident.

1.1. Features

- Access to NLM's Hazardous Substances Data Bank (HSDB) and Chemical Hazards Medical Management (CHEMM) content, which contains a wealth of detailed, peer-reviewed information on hazardous substances
- Comprehensive decision support, including assistance in identification of an unknown chemical or chemical syndrome and guidance on the immediate actions necessary to save lives and protect the environment
- GIS support provides for isolation/protective distance overlays on a map of the incident
- Chemical reactivity
- Tools and reference materials, including triage tools, radiological incident support, WMD response guidelines, and an electronic version of the ERG 2016
- User Profiles enable users to specify the role they are currently playing at the scene of an
 incident: first responder, HAZMAT specialist, EMS specialist, hospital provider, or
 preparedness planner. The application interface is customized so that so that the information
 most relevant to the respective job can be quickly accessed.
- Biological substance list and substance data
- Radiologicals
 - Radioisotope substance list and substance data
 - Tools and reference documentation for on-scene support of radiological events

1.2. System Requirements

For system requirements, please see the README that is included in the WISER installation, or in the download section of the WISER website.

1.3. Installing WISER

For instructions on installing and uninstalling WISER, please see the README that is included in the WISER installation, or in the download section of the WISER website.

1.4. Disclaimer

The U.S. Government does not warrant or assume any legal liability or responsibility for the accuracy, completeness, or usefulness of any information, apparatus, product, or process disclosed.

It is not the intention of NLM to provide specific medical advice to the public, but rather to provide users with information to better understand their health.

NLM does not endorse or recommend any commercial products, process, or services.

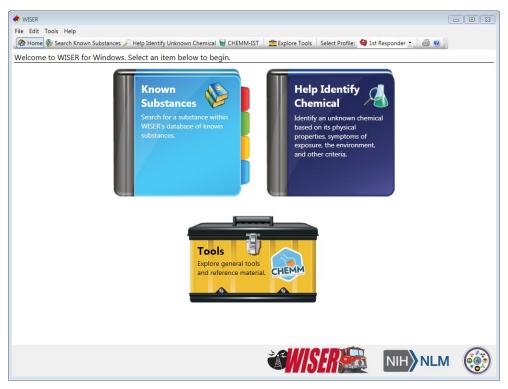
1.5. Software Used by WISER

The WISER application makes use of third-party software. License information for this software is available in the file DisclaimerAndLicenses.txt that is included with the WISER distribution. This third-party software consists of:

 SharpZipLib - produced by Mike Krueger. See <u>SharpZipLib</u>. SharpZipLib is used to compress and uncompress data in the WISER database.



2. A Walkthrough of WISER



The WISER application is run from the WISER Desktop Shortcut or the Start→Programs menu. To start WISER, double click the WISER Desktop Shortcut or, alternatively, find the WISER Shortcut within your start menu and click the WISER application icon.

The remainder of this section details the functionality of WISER using a walkthrough of two typical scenarios. The first of these scenarios discusses the use of WISER when dealing with a known substance. This scenario demonstrates how to search for a specific WISER substance, details several options for browsing WISER's set of substances, and explains how to delve into WISER's extensive database of substance information. The second of these scenarios demonstrates the Help Identify Unknown Chemical feature of WISER, a feature that allows the user to identify a chemical substance using its physical properties, symptoms of exposure, the environment, and other criteria.

Look for this symbol for quick tips that can help you take advantage of advanced WISER features.

2.1. Known Substance

In the known substance scenario, you are the first responder at a scene. There is an overturned cargo tank with the words 'Hydrogen Peroxide' on the side; the papers on board and the driver verify that it is hydrogen peroxide. There is a small fire caused by the engine on the cargo tank. The driver of the truck has been splashed with hydrogen peroxide and may have ingested some of it.



2.1.1. Assess the Scene

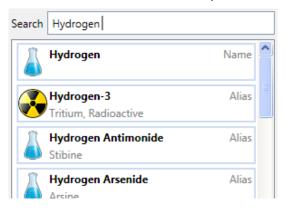
Use WISER to assist you with the immediate tasks at hand:

- 1. Clear out an appropriate area around the tanker truck
- 2. Treat the driver.
- 3. Respond to the small fire.

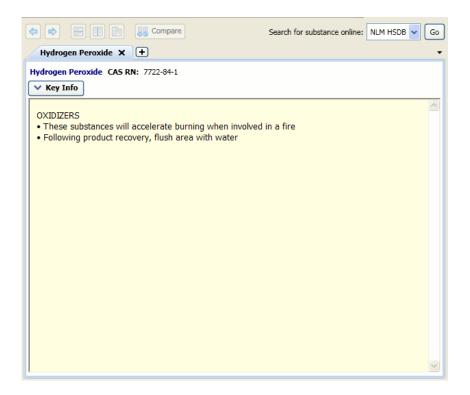
First, select the Search Known Substances button from the WISER home page or toolbar.



Search for the substance by name or identifying number. Enter 'Hydrogen Peroxide' into the Search text field. Notice that as you type this name, the current results will update to reflect the text in this field.

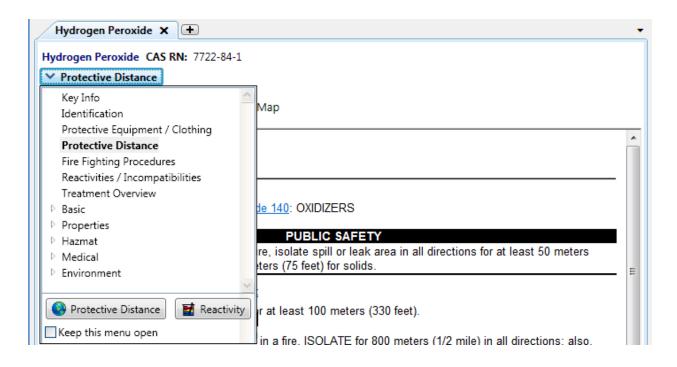


Find 'Hydrogen Peroxide' in the results list and select it with your mouse. This will populate the active Substance Data Tab in the right portion of the window with data for your selected substance. By default, the Key Info data item will be displayed. This provides a very brief summary of the most critical information about the substance.

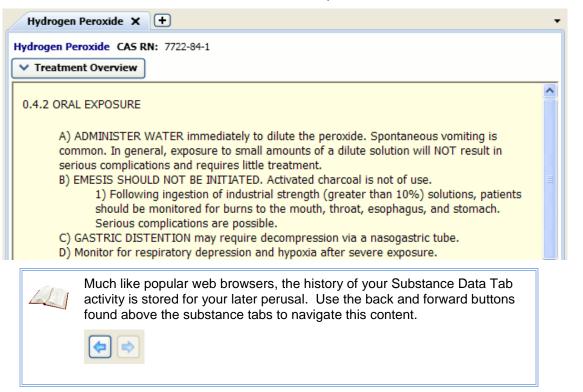


To determine the appropriate area to clear out, select the Protective Distance option from the data menu, as shown in the following figure. This brings up the evacuation distance information from the DOT Emergency Response Guidebook (ERG). (The ERG is also accessible in its entirety by selecting the Hazmat submenu.)



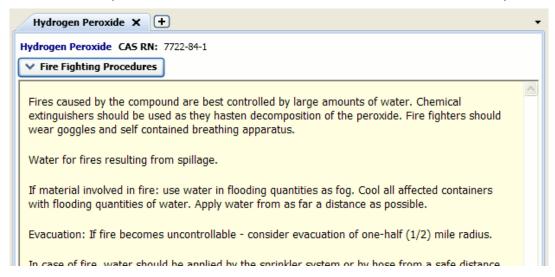


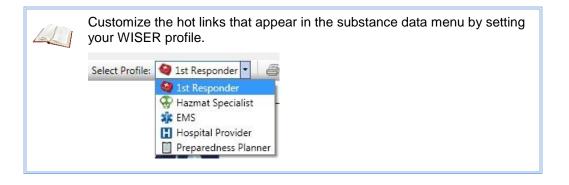
Treatment of the driver can be determined by selecting the Treatment hot link, as shown below. (The treatment data is also accessible from the Medical submenu).

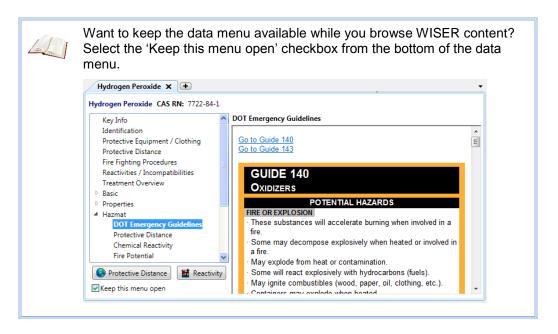




Finally, for information on the correct response to the fire, select the Fire Procedures hot link in the data menu, as shown below. (The Fire Procedures is also accessible from the Hazmat submenu).



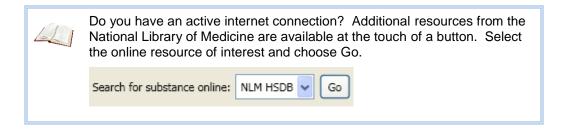


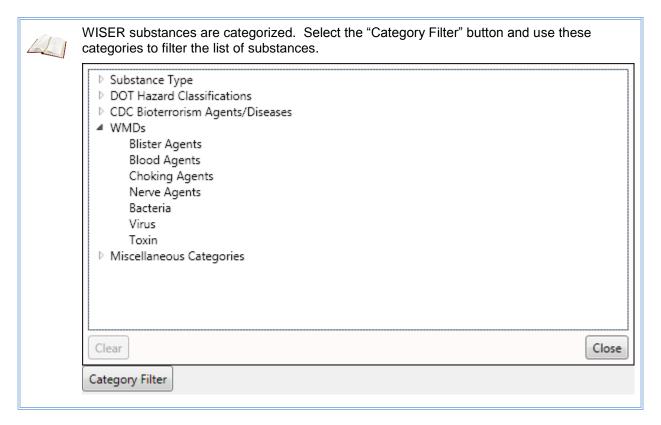


2.1.2. Dive Deeper

The data presented above is only a small sample of the data provided by WISER. Use the data menu to acquire other information as the situation requires. Here is a small sample of the data that is available for a given substance:

- DOT Emergency Guidelines
- WMD Response Guidelines
- NFPA Hazard Classification
- Protective Equipment / Clothing
- Synonyms
- Reactivities / Incompatibilities
- AEGL (Acute Exposure Guideline Levels)
- NIOSH Recommendations
- OSHA Standards
- Environmental Fate
- Non-Human Toxicity Values
- Imagery (biological substances)
- And much, much more





2.1.3. Map the Protective Distance

Protective distance data represents the areas likely to be affected during the first 30 minutes after substances are spilled, per the DOT Emergency Response Guidebook. In addition to viewing the raw distance data for a substance, these distances can be visualized on a live map. This feature leverages Microsoft's Bing[™] mapping technology, and thus **requires Internet connectivity**.

The protective distance map is most often accessed using the Protective Map button found on the bottom of the data menu. Press this button or click the "Protective Distance Map" button provided in the protective distance text data.



Upon launch, a map is displayed showing your default location, as shown below. By default, this location simply displays a map of the United States. Using an address or specific longitude and latitude, enter a specific spill location.



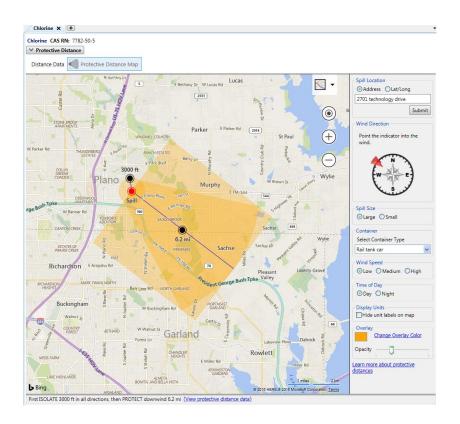
A full or partial address can be provided. The following addresses are valid examples:

- 9999 Main street, Silver Spring, Maryland
- Main St., Silver Spring, MD
- Silver Spring, MD
- 21023 (a zip code)

If an invalid address is entered, Bing™ will display a list of suggestions.

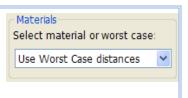
Adjust the parameters of the spill as needed. These parameters include:

- Wind direction (Note that you must point the arrow into wind.)
- Spill size
- Container Type and Wind Speed for certain substances
- Time of day
- Location of spill (for water reactive substances)





Some substances may have more than one set of distance data. If this is the case, you may select the specific material. By default, the worst case distances are overlaid on the map.

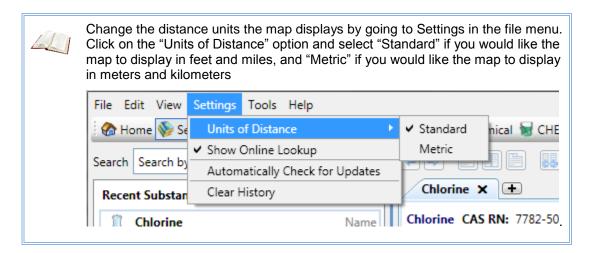


The upper right corner of the map contains a set of controls that may be used to manipulate the map. You may use these controls to zoom the map and change the map's display type. Zooming the map can also be accomplished with your mouse: double click zooms in on the map, and use your mouse wheel to change the zoom level. The bottom right corner of the map displays the scale.





The road and aerial options change the type of information provided by the map, as does the Streetside option.



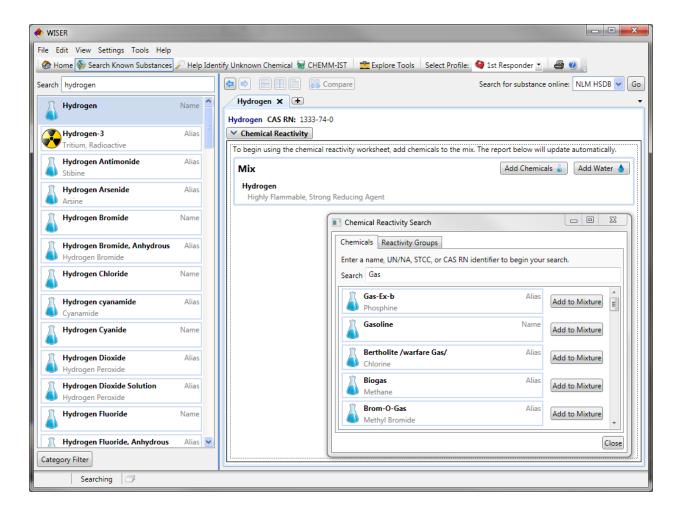
2.1.4. Investigate Chemical Reactivity

The chemical reactivity feature of WISER allows a user to investigate the possible hazards involved when mixing two or more substances. Continuing the known substance scenario above, mix Hydrogen Peroxide, the chemical of interest, with gasoline, a potential danger at the scene.

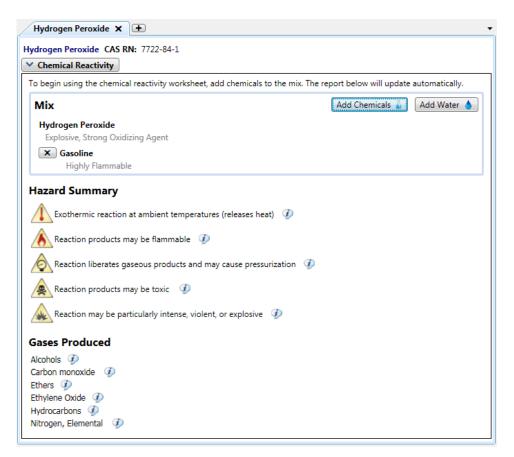
Chemical Reactivity is often accessed using the Reactivity button found on the bottom of the data menu. Press this button or, alternatively, select Chemical Reactivity within the Hazmat data menu.



This will bring up an empty worksheet populated only with the initial substance, Hydrogen Peroxide. Select the Add Chemicals button to search for a new chemical to add to the mix.



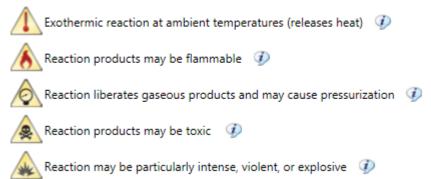
In the Chemical Reactivity Search dialog, search for Gasoline by name. Enter 'Gasoline' into the Search field. As you type in this name, the results will update to reflect the current search text. Select the Add to Mixture button next to Gasoline to add this new chemical to the mix. Close the search dialog.



The reactivity worksheet will provide a navigable report consisting of the hazards and gases that may result from the current mixture. Intrinsic hazards, displayed in grey just under the chemical name, are also provided.

To see a full list of hazards for a given type, double-click the hazard type heading or click the small triangle found next to the heading of interest.

Hazard Summary



To display detailed information regarding a specific reaction or set of reactions that caused a particular hazard or gas release, move your mouse over the information bubble found beside the hazard or gas of interest. A popup containing detailed reaction information will be displayed.

Detailed Reaction Information

Oxidizing Agents + Hydrocarbons, Aliphatic Saturated

Materials

Hydrogen Peroxide + Gasoline

Hazards



Reaction products may be flammable



Reaction liberates gaseous products and may cause pressurization



Exothermic reaction at ambient temperatures (releases heat)



Reaction may be particularly intense, violent, or explosive

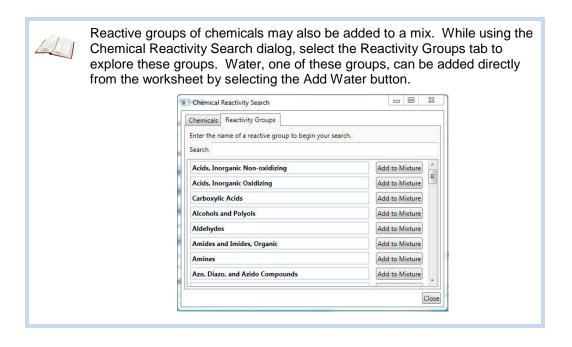


Reaction products may be toxic

Hazard Notes

Hydrocarbons, Aliphatic Saturated WITH Oxidizing Agents:
Methane will ignite or explode on contact with BrF5 (Mellor, J.W. 1956.
Mellor?s Comprehensive Treatise on Inorganic and Theoretical Chemistry. Vol. 2, Supp. 1, p. 172. Longmans, Green and Co Ltd.).
Methane will explode on contact with F2O2, or F2O2/F2O4 mixtures, at cryogenic temperatures (Streng, A.G. 1963. Chemical Reviews 63:615.).
Methane or ethane will explode on contact with dioxygenyl tetrafluoroborate

Close



2.2. Unknown Chemical

Note: This feature only supports identification of chemicals. The substances in WISER's radioisotope and biological substance lists are excluded.

Note: The tutorial section contains references to substance counts which may change as updated versions of the WISER database are released. This would be caused by the addition of new substances or updates to the search data. The counts reflected in these sections should be used for example purposes only.

In this scenario, you are the Hazardous Materials Specialist responding to an incident at a warehouse. The warehouse has been cleared and the situation has been stabilized. Your primary task is to identify the substance and provide information and recommendations to the Incident Commander.

The substance in question has been leaking from an unmarked barrel. It has been described as a colorless liquid with an alcohol smell. The workers from the warehouse are showing the following symptoms: nausea, dizziness, headache, eye irritation, and low body temperature.

First, select the Help Identify Unknown Chemical button from the WISER home page or toolbar.

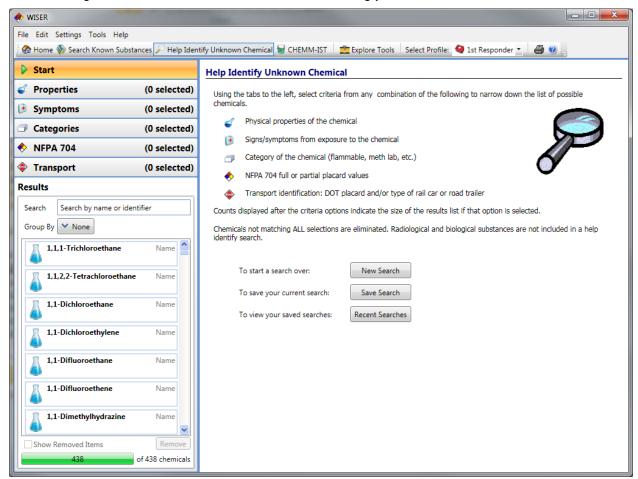


The initial, or start, help identify page presents the various help identify search criteria available to a first responder as tabs found along the left side of the window.



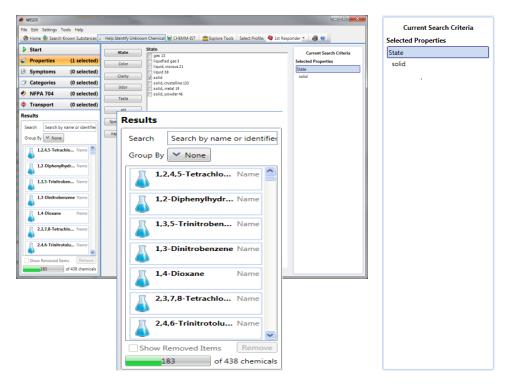
- Properties: for designating the physical properties of the substance, such as state
- Symptoms: for designating signs/symptoms of victims due to exposure to the substance
- Categories: for classifying a substance by categories, such as "flammable", "meth lab", etc.
- NFPA 704: for entering hazard values from a full or partial NFPA 704 placard
- Transport: for indicating the DOT placard found on the transport container, and/or the type of rail car or road trailer used to transport the substance

You'll also find a Start tab that will return you to this initial screen, allowing you to restore a previous search or begin a new search, and a Results tab for browsing your results, discussed later in this section.



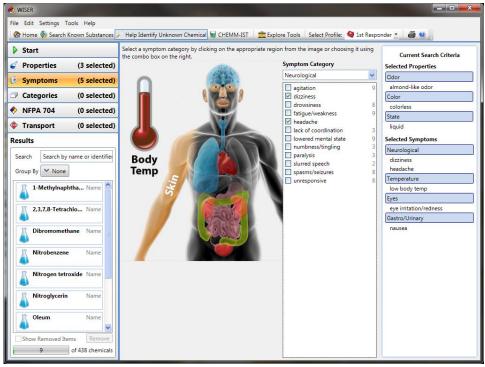
The Help Identify Unknown Chemical tool presents these options without prompt. Select the criteria appropriate to the current scene and enter the information you know or witness.

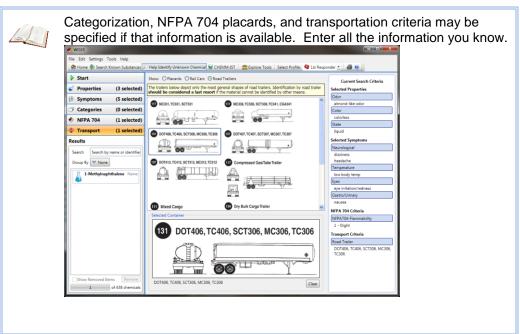
In the scene described above, a colorless liquid with an alcohol smell has been discovered. These properties of the unknown chemical can be added as criteria to the search. Select the Properties tab and select the State button, bringing up the possible values of physical state. Select 'liquid.' 'Liquid' will now appear under the Current Search Criteria found on the right and the current search results will be reduced to match this selected criteria.



Following the same process, select colorless from the Color property and select alcohol-like from the Odor property. The results list will be further reduced to match the additional criteria.

Continue by selecting the Symptoms tab and adding the criteria described at the scene. The symptoms (nausea, dizziness, headache, eye irritation, and low body temperature) can be added by selecting the body part that shows the symptom and choosing the specific symptom in the presented list.



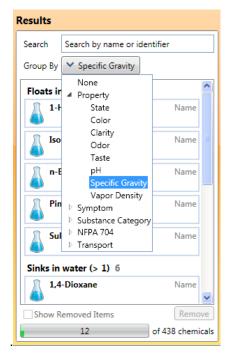


For nausea, click on the stomach and choose nausea. For dizziness and headache, click on the brain and then select the corresponding values in the list. The symptoms of eye irritation and low body temperature can be selected in a similar fashion. For eye irritation, click on the eyes in the image of the human body. Then, select irritation. For low body temperature, click on the image of the thermometer and then select low body temperature.



The current search yields just 12 results, listed on the bottom left of the window. These results may be grouped or sorted, removed if they are known to be incorrect, and, finally, viewed in a Substance Tab similar to the process described in section 2.1.

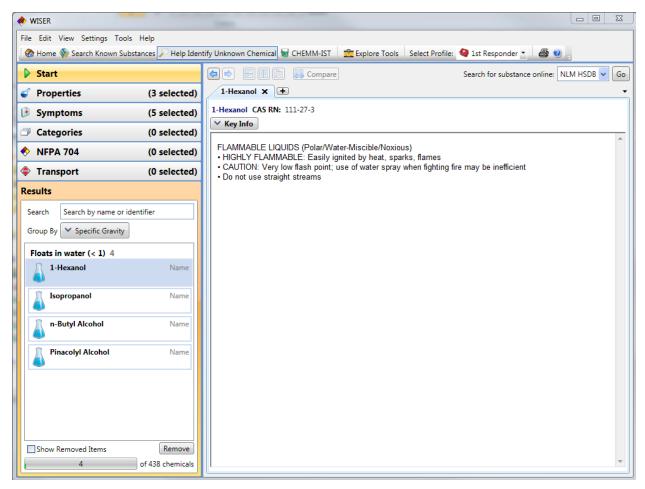
Click the Group By button and select the Specific Gravity grouping found within the Property menu. Note that when this tab (or any of its contents, such as the results list) has been selected, the right portion of the window will display Substance Data Tabs for viewing substance data, much like the interface presented in the Known Substance scenario.



Based on the results of the grouping, the user tests the substance and observes that it is not soluble and floats on water. Thus, the "Sinks in water" and "Unknown" substances can be removed. This is done by going to the "Sinks in water" and "Unknown" groupings, and then selecting each substance and clicking the Remove button. This will remove this substance from the current search. Note that the Show Removed Items checkbox may be selected to display these now removed items and, if desired, include these substances in the current search.



The remaining substances must be examined in more detail to determine the correct substance. For example, select Sulfur Trioxide to view its Substance Data tab. The Key Info indicates that it is water-reactive. Further investigation and expert analysis on the scene makes it likely that this substance can be removed. Remove this substance from the list by highlighting it the list and selecting the Remove button.



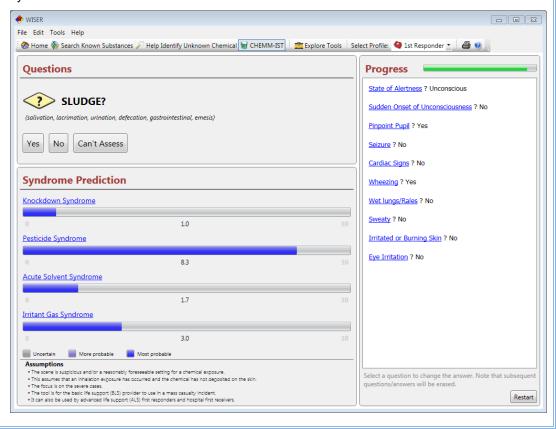
The final results of the search are 1-Hexanol, Isopropanol, n-Butyl Alcohol and Pinacolyl Alcohol. Further investigation of each, using the Substance Data Window, shows that these hydrocarbons have very similar characteristics and procedures. For example, the Emergency Response Guidelines for three of them are the same.



CHEMM-IST, the CHEMM Intelligent Syndrome Tool, is a new help identify tool that can be used as an aid for identifying the chemical a patient was exposed to in a mass casualty incident. To use CHEMM-IST, simply provide answers to the questions as they are provided. The Syndrome Prediction display will update as more information is provided and the result becomes more certain.

The example below shows the case of Pesticide syndrome. Organic phosphorus pesticides, carbamate pesticides, and the organophosphorus "nerve agents" (e.g., sarin,

soman, tabun, and VX) all inhibit acetylcholinesterase, resulting in cholinergic overstimulation. Common signs and symptoms include pinpoint pupils, eye pain, shortness of breath, wheezes, rales, sweating skin, drooling, tearing, vomiting, diarrhea, fasciculation, coma, and seizures. Fill in this information as the pertinent questions are asked. The results in the screenshot below show a high likelihood of an encounter with pesticide syndrome. Select the Pesticide Syndrome link for more information about this syndrome.



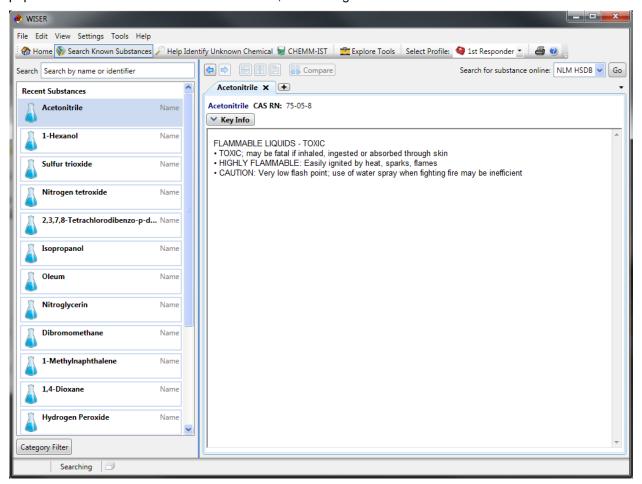


3. Appendix

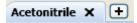
3.1. Advanced Features

3.1.1. Tabbed Browsing

Much like popular web browsers, like Internet Explorer and Mozilla Firefox, the newest version of WISER supports tabbed browsing of substance data. This allows the user to open new Substance Tabs, populate these tabs with additional substance, and arrange these tabs as needed.



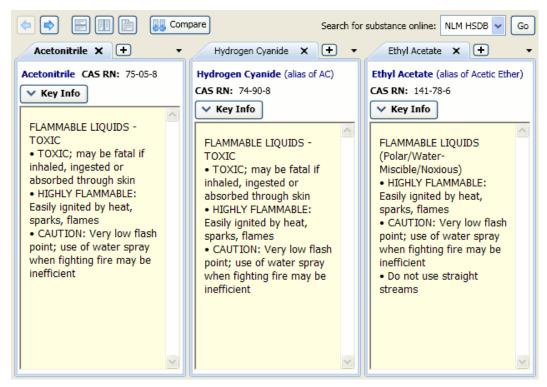
To leverage this feature, simply click the plus button found next to the last open tab.



This will open an empty Substance Tab, which includes some tips regarding how to use it. Select at item from the list of Known Substances or Help Identify Unknown Chemical results list to view substance data within the new tab.



A user of multiple Substance Tabs will find that additional options about the set of tabs become enabled. Substance Tabs can be arranged horizontally or vertically and, alternatively, restored to a flattened tab state.

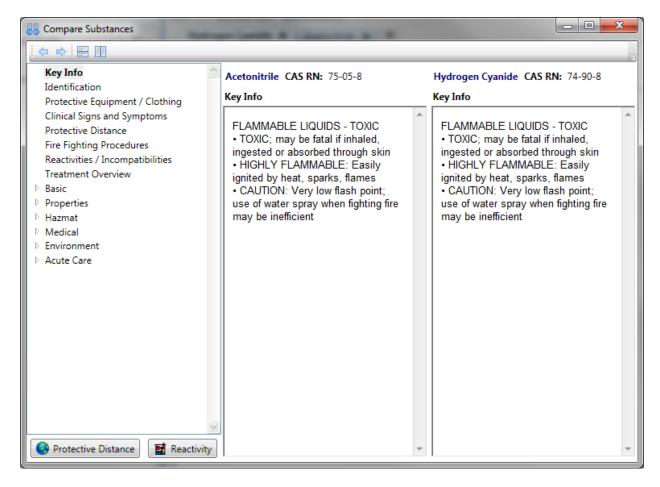


3.1.2. Substance Comparison

In addition to the ad hoc comparison offered by the tab layout options noted above, substances may also be compared directly. Substance comparison, activated by clicking the compare button found above the Substance Tabs, opens a separate window and synchronizes the data menu of both substances. Select at item from the data menu found on the left side of the window to select the content displayed for all compared substances.





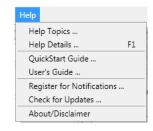


3.2. Help Menu

As shown at right, help content is accessible via the "Help" menu option.

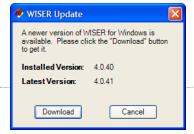
There are two types of help content available at any given time, **Topics** and **Details**. The Topics option launches the help starting at the beginning of the help content (table of contents). The **Help Details** option is context sensitive, launching help at the content that describes the active window.

The QuickStart Guide and User's Guide options open the external documentation that is packaged with the WISER installation. <u>Adobe Reader</u> or equivalent PDF-viewing software is required to view these documents.



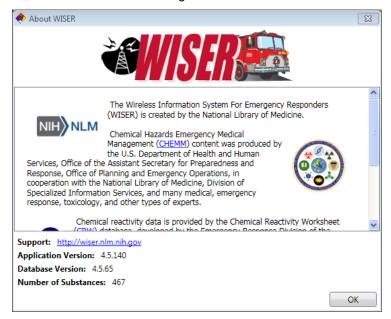
The next two options, **Register for Notifications** and **Check for Updates**, require Internet connectivity. The **Register for Notifications** option opens a web browser and takes you to the WISER web site, displaying the page where you can join the WISER e-mail list. This list is used to periodically send out notifications related to WISER, such as the availability of new versions of the application. If you did not

register when you downloaded WISER, or did not receive WISER via a download from the web site, then it is strongly encouraged that you do so to ensure you are kept up to date with the latest WISER news. E-mails from this list will be very infrequent, and your e-mail address will never be used for any other purpose.



The **Check for Updates** option checks the WISER web site to see if there is a new version of WISER. If not, a dialog displays indicating "No updates are available." If a newer version is available, a dialog displays similar to that shown on the right. Pressing the **Download** button opens a web browser and takes you to the WISER web site, displaying the page from which you can download the new version. For additional details, see the README file that is installed with WISER.

Finally, the **About WISER** dialog, shown below, is accessible from this menu option. This dialog includes database and application version information along with the WISER disclaimer text.



3.3. Tools

WISER includes a set of utilities and reference materials along with the Known Substance and Help Identify Unknown Chemical functionality discussed above. These tools have be accessed from the menu, found along the top of the window, or, alternatively, through the WISER toolbox, accessible using a button on the WISER home page or toolbar. Clicking any of the tools within the WISER Toolbox will open a new window that displays the selected tool.

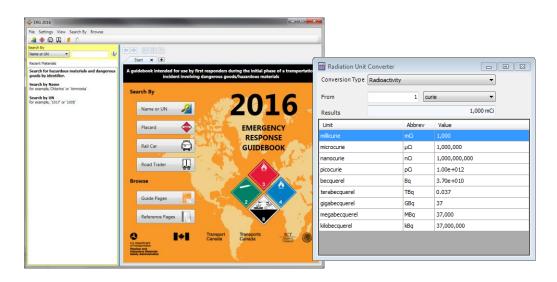
Tools fall into one of three categories, outlined below.

- General utilities with their own unique content and functionality.
- Algorithms these are presented in an "algorithm viewer" which allows the user to respond to questions and walk through a path of an algorithm or flow chart in a "wizard-like" fashion.
- Reference Materials these are instances of reference documentation, and are presented in a reference material viewer that provides for the browsing of all reference materials.

3.3.1. General Tools / Utilities

Many tools simply provide a specific piece of functionality that compliments existing WISER features. These tools, such as the Emergency Response Guidebook 2012 and Radiation Unit Converter shown below, open in a separate window that includes only the desired tool.

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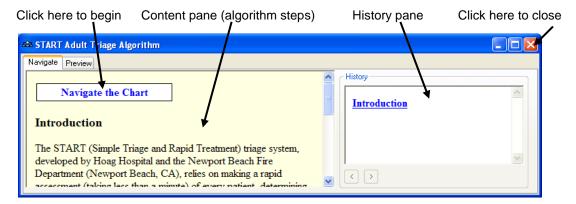


3.3.2. Algorithms

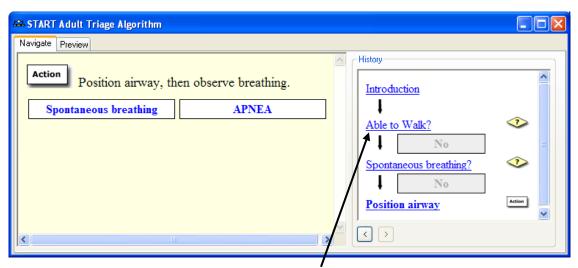
An algorithm viewer is available for helping the user walk through processes that involve multiple steps and decision points, often presented as a "flow chart". In the WISER Toolbox, these tools are displayed with a flow chart symbol next to them: Examples include the START and JumpSTART triage algorithms. Clicking any of these tools opens an algorithm viewer window with the following components:

- "Navigate" tab: used to step through the algorithm
 - Left pane: content; displays the steps/questions of the algorithm one at a time
 - Right pane: history; shows each of the steps that have been completed and the responses that have been selected; can be used to navigate back to previous steps to review and/or change responses
- "Preview" tab: displays a diagram of the entire algorithm

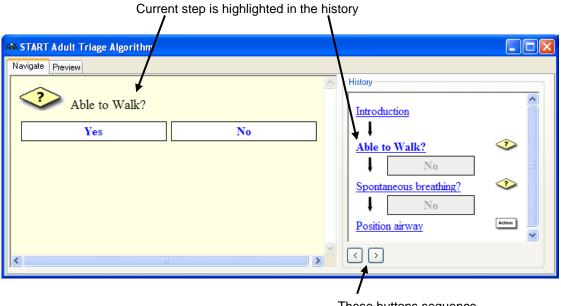
The initial display for an algorithm consists of an introduction, a button to begin navigation of the algorithm, and a button that previews the entire algorithm (same as clicking on the preview tab). Press the navigate button, and respond to the questions presented until an endpoint is reached (the content pane will not contain any responses to select). Click the top right corner (\boxtimes) of the algorithm viewer to close it.



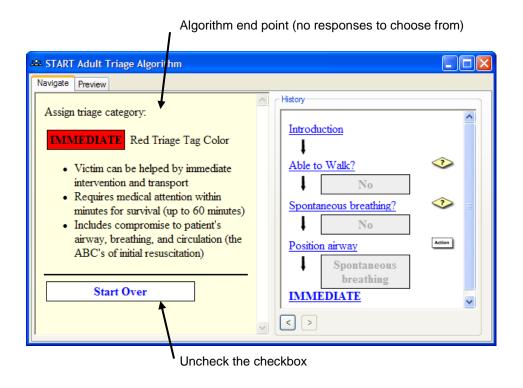
The left and right arrow keys at the bottom of the history pane provide for backing up and going forward through the steps already visited. To quickly return to a specific step, click that step in the list displayed in the history pane. Upon returning to a previous step, a different response can be chosen, and navigation resumes at that point of the algorithm. Boldface is used in the history pane to highlight the step that is currently being viewed in the left content pane.

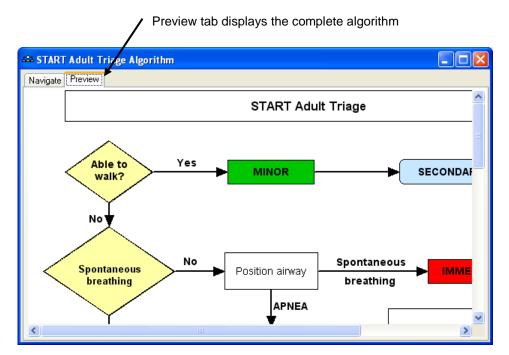


Click here to return to this step



These buttons sequence through the history







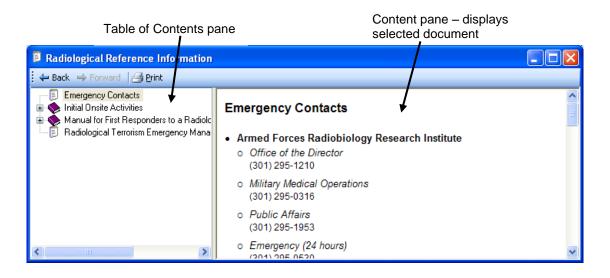
3.3.3. Reference Materials

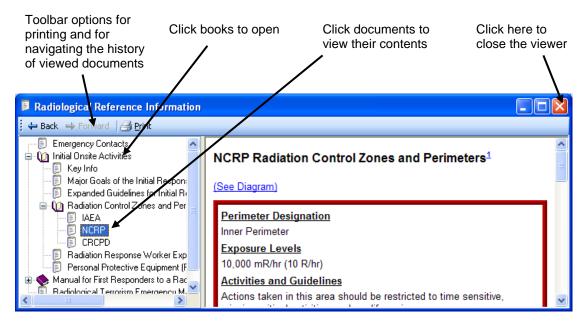
Reference material options in the toolbox are displayed with a document symbol next to them: Selecting any of these opens a reference material viewer with two panes:

- The right pane displays the selected content.
- The left pane contains a "tree" representing the table of contents of all reference materials for a particular grouping, for example, all radiological reference materials. This tree can be used to navigate to and display the other documents included in the reference materials.

In the table of contents, the books represent groupings of related documents, and can be opened to view the individual documents that they contain. Individual documents can be selected to view their content in the right pane. In addition, when clicking a book, the right pane displays all of the documents within that book, concatenated together into a single document.

A toolbar along the top of the reference material viewer allows for navigation back and forth through the history of previously viewed documents, as well as a print button that will print the contents of the right pane.







4. About NLM

The National Library of Medicine (NLM) is the world's largest medical library. The Specialized Information Services (SIS) Division of NLM is responsible for information coverage and services for several areas, including environmental health and toxicology, AIDS, and directories to other information resources concerned with health and biomedicine. SIS maintains the Hazardous Substance Data Bank (HSDB), covering over 4700 substances, their toxicology, emergency handling procedures, and environmental fate. The NLM is part of the National Institutes of Health, an agency of the U.S. Department of Health and Human Services.